Our story, our future
Queensland Multicultural Policy and Multicultural Action Plan 2016-17 – 2018-19

Annual Report 2018-19

PUBLIC SAFETY BUSINESS AGENCY

Priority area 1: Culturally responsive government

Outcomes
Improved knowledge about customers' diversity
Culturally capable services and programs
A productive, culturally capable and diverse workforce

A productive, culturally capable and diverse workforce

Action	Lead	Timeframe	Progress status Legend: • *Completed* • *Partially completed* • *Not completed*	Achievements and outcomes *Please provide commentary eg. 3-4 dot points of advice on achievements and outcomes. Include qualitative and quantitative data if available/relevant.*
Deliver on the Public Service Commission 2022 foundation non-English speaking background diversity targets for the Queensland Public Sector.	All departments	2016–19	Completed	• As at 30 June 2019 the non-English speaking background workforce percentage for PSBA was 11.83 per cent. • Non-English speaking background workforce percentages generally exceed 11 per cent, which is over the Public Service Commission target of 10 per cent.

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